Wayne State University Library System
Service Quick Guide

Ask-A-Librarian • library.wayne.edu/help

- **24/7 Chat** - Need help from a librarian late at night? Message a librarian 24/7 with this online chat service.
- **Text** - Have a question while you are out? Contact a librarian via text @ 313-228-3978
- **Email** - E-mail a librarian 24 hours a day at ask@wayne.libanswers.com. Most questions will receive a same-day response. You can expect a response within 1 (one) business day.
- **In-Person or by phone**
  - David Adamany Undergraduate Library Information Desk • (313) 577-8852
  - Purdy/Kresge Library Reference Desk • (313) 577-6423
  - Arthur Neef Law Library Reference Desk • (313) 577-6180
  - Vera P. Shiffman Medical Library Reference Desk • (313) 577-1094

- **Research Consultations**
  Wayne State University students, faculty, and staff may schedule individual research consultations with liaison librarians in their subject areas for in-depth assistance with their particular research needs. Consultation appointments can be requested online at library.wayne.edu/consult.

Do you need a book that is checked out or one that we do not own?

- Wayne State University Libraries can get books for you from other libraries. Ask a librarian to help you use the Michigan eLibrary (MeL) or interlibrary loan (ILL).

My Library Account • elibrary.wayne.edu/patroninfo
You can use your library account to:

- Renew your books
- Check the status of an Interlibrary Loan request
- View your patron record (fines, items checked out, on hold, overdue, etc.)

The Warrior WRTZone • wrtzone.wayne.edu • Writing - (313) 577-2544 / Research - 313-577-8852 / Technology 313-577-1154

- The Warrior WRTZone provides one-stop assistance with writing, research and technology assignments or other course-related activities. Individual assistance is available with a scheduled appointment. Schedule your visit early in the semester, appointments fill fast. Located on the second floor of the UGL.

Assignment Planner • library.wayne.edu/planner

- An online tool that produces a customized time management calendar to help you manage and locate resources for any assignment that requires research and writing.
LOOKING FOR AN ARTICLE?
Use Article Databases when searching for articles on a topic or in a specific discipline.
Over 500 databases available for specialized subject areas.
Not sure which database? Start with General & Multidisciplinary databases like: Academic OneFile, ProQuest Research Library, and OmniFile Select.

LOOKING FOR BOOKS?
Use the library catalog to find books, eBooks, videos, DVDs, government documents, and other library material.

WHAT IS A RESEARCH GUIDE?
A place to start your research, with librarian recommended databases and other resources for research in a subject area.

LOOKING FOR BOTH BOOKS AND ARTICLES?
Use Summon to get a list of books and articles from the library’s catalog and many of the library’s article databases.

NOT SURE WHERE TO START?
Try the Quick Search. Search many of our databases, the catalog, digital collections, and more.
Google-like search will return a list of articles, books and more.

NEED HELP?
Try Ask-a-Librarian to email, chat, or make an appointment with a librarian.

HOW DO I ACCESS MY LIBRARY ACCOUNT?
Sign in with your WSU access ID and password.
Use your library account to:
Renew books
View your library record (holds, overdues, fines, etc.)