

JOE, 33 UNDERGRADUATE, TRANSFER STUDENT

NEW TO UNIVERSITY LIFE



Joe is a 33 year old married father of one from Farmington Hills. He's a transfer student from Macomb Community College who has a Junior standing. He's decided to pursue a degree from the College of Business in Business Administration with a dream of becoming a Chief Financial Officer with a major company. He has a full-time job as a billing clerk and commutes to campus 3-4 days a week

QUIET SPACE

to attend class and complete coursework in quiet study areas by himself. He primarily uses a desktop, and saves all of his work to a USB stick. He comes to campus to indulge in the wonderfully reliable and stable technology campus offers, and also for quiet study. A few frustrations of his include having limited technology and library knowledge.



USES THE LIBRARY FOR:

- Technology (support)
- Technology (computers)
- Research help
- Quiet study
- Academic Support (Writing Center; Academic Success Center; etc.)

ADJUSTING TO UNIVERSITY LIFE

"My classmates tell me I can find everything quickly and full-text online. I just have to know where to look. What's the best way I can do this?"

