



# Medical Student

**Rick, 24; The Scholar**



## Uses the library for...

- Productivity
- Reserves
- Quiet study
- ILL
- Technology
- Reliable sources

## Uses the library for...

### Productivity Space

Rick is a 24 year old international student from South India. He's a graduate student in the School of Medicine pursuing his Master of Science in Genetic Counseling and plans to pursue a PhD in Pathology. He's bilingual in Tamil and English. He's primarily a mobile user, preferring to use his laptop over any other device. Since his goal is to obtain his MS and move on to a PhD, he has honed his research skills in PubMed and considers himself to be a fairly skilled researcher. Rick wants his materials yesterday, expects everything to be full-text online, and becomes very frustrated when this doesn't happen. He wants to find quality reliable resources, and relies heavily on course reserves which brings him to the library almost daily.

**"Why do I need to use Interlibrary Loan? Why does such a large university lack the current materials I need?"**

### Reliable resources

Rick requires current, reliable medical resources and feels they should be readily available to him whenever he needs them. Finding full-text online materials is crucial to obtaining his degree and he gets frustrated when he has to use ILL.

