Wayne State University Library System
Service Quick Guide

Ask-A-Librarian • library.wayne.edu/help

- **24/7 Chat** - Need help from a librarian late at night? Message a librarian 24/7 with this online chat service.
- **Text** - Have a question while you are out? Contact a librarian via text @ 313-228-3978
- **Email** - E-mail a librarian 24 hours a day at ask@wayne.libanswers.com. Most questions will receive a same-day response. You can expect a response within 1 (one) business day.

**In-Person or by phone**
- David Adamany Undergraduate Library Information Desk • (313) 577-8852
- Purdy/Kresge Library Reference Desk • (313) 577-6423
- Arthur Neef Law Library Reference Desk • (313) 577-6180
- Vera P. Shiffman Medical Library Reference Desk • (313) 577-1094

**Research Consultations**
Wayne State University students, faculty, and staff may schedule individual research consultations with subject specialists for in-depth assistance with their particular research needs. Consultation appointments can be requested online at library.wayne.edu/consultation_request.

Do you need a book that is checked out or one that we do not own?
- Wayne State University Libraries can get books for you from other libraries. Ask a librarian to help you use the Michigan eLibrary (MeL) or interlibrary loan (ILL).

**My Library Account** • elibrary.wayne.edu/patroninfo
You can use your library account to:
- Renew your books
- Check the status of an Interlibrary Loan request
- View your patron record (fines, items checked out, on hold, overdue, etc.)

**The Warrior WRTZone** • wrtzone.wayne.edu • **Writing** - (313) 577-2544 / **Research** - 313-577-8852 / **Technology** 313-577-1154

- The Warrior WRTZone provides one-stop assistance with writing, research and technology assignments or other course-related activities. Individual assistance is available with a scheduled appointment. Schedule your visit early in the semester, appointments fill fast. Located on the second floor of the UGL.

**Assignment Planner** • library.wayne.edu/planner
- An online tool that produces a customized time management calendar to help you manage and locate resources for any assignment that requires research and writing.

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LOOKING FOR AN ARTICLE?
Use Article Databases when searching for articles on a topic or in a specific discipline.
Over 500 databases available for specialized subject areas.
Not sure which database? Start with General & Multidisciplinary databases like: Academic OneFile, ProQuest Research Library, and OmniFile Select.

LOOKING FOR BOOKS?
Use the library catalog to find books, eBooks, videos, DVDs, government documents, and other library material.

WHAT IS A RESEARCH GUIDE?
A place to start your research, with librarian recommended databases and other resources for research in a subject area.

LOOKING FOR BOTH BOOKS AND ARTICLES?
Use Summon to get a list of books and articles from the library’s catalog and many of the library’s article databases.

NEED HELP?
You can chat, email, call, text, or make an appointment with a librarian.

HOW DO I ACCESS MY LIBRARY ACCOUNT?
Sign in with your WSU access ID and password.
Use your library account to:
Renew books
View your library record (holds, overdues, fines, etc.)