**Michigan Patient Rights and Responsibilities**

In State Licensed Facilities

(Partial list as provided by statute, MCLA 333.20201; MSA 14.15(20201)

1. A patient or resident **shall not be denied** appropriate care on the basis of race, religion, national origin, sex, age, handicap, marital status, sexual preference, or source of payment.

2. An individual **may obtain or inspect** his/her medical records and a third party shall not be given a copy without authorization of the patient except as required by law and third party contract.

3. A patient or resident is **entitled** to privacy, to the extent feasible, in treatment and caring for personal needs with consideration, respect, and full recognition of his/her dignity and individuality.

4. A patient or resident is **entitled** to adequate and appropriate care and to receive information about his/her-medical condition unless medically contraindicated by the physician in the medical record.

5. A patient or resident is **entitled** to receive and examine an explanation of his/her bill. Also, he/she is **entitled** to know who is responsible for his/her care.

6. A patient or resident is **entitled** to associate and have private communication with his/her physician, attorney or any other person, and to receive personal mail unopened, unless medically contraindicated. A patient's or resident's civil and religious liberties shall not be infringed and the facility shall encourage and assist in the exercise of these rights.

7. A patient or resident is **entitled** to be free from MENTAL and PHYSICAL ABUSE and from physical and chemical restraints, except those necessitated by an emergency to protect the patient and/or others.

8. A patient or resident is **entitled** to retain and use personal clothing and possessions as space permits. At the request of a patient, a nursing home shall provide for safekeeping of personal property, funds, and other property, except that a nursing home shall not be required to provide for the safekeeping of property which would impose an unreasonable burden on the nursing home.

9. Each patient **shall be provided** with meals which meet the recommended dietary allowances for the patient's age and sex and may be modified according to special dietary needs.

10. A health care facility, its owner, administrator, employee, or representative **shall not** discharge, harass, retaliate or discriminate against a patient because a patient has exercised rights protected by law.

11. A patient or resident is **entitled** to adequate and appropriate pain and symptom management as a basic and essential element of his or her medical treatment.

**Attorney General 24-hour Health Care Fraud Hotline:** 1-800-24-ABUSE / 1-800-242-2873

**Department of Community Health Complaint Hotline:** 1-800-882-6006

**Legal Hotline for Michigan Seniors:** 1-800-347-5297

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